
EL GAUCHO HOSPITALITY

El Gaucho

AQUA
by El Gaucho

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El Gaucho

El Gaucho Hospitality Announces Plans for Service Charge in Seattle-based Restaurants

Seattle, WA - March 1, 2016 - El Gaucho Hospitality today announced that beginning March 21st, the company's two Seattle-based restaurants, El Gaucho Seattle and AQUA by El Gaucho will include a 20% service charge and complimentary valet service. The company is proud to continue setting a high standard for employee compensation in the vibrant Northwest restaurant industry. El Gaucho's legacy is built on the belief that legendary service is provided by a team - not just one person. It is shown in every detail of the El Gaucho experience.

"Our company is built up of a team of 400 professionals who have made the hospitality industry their career and are dedicated to delighting our guests," said Chad Mackay, President and COO of El Gaucho Hospitality. "For the last 20 years, we have been committed to compensating all employees, both front and back of the house, as the professionals they are. This change ensures that our team will thrive, our guests will continue to receive an outstanding experience and our company is well positioned for the future."

El Gaucho has been successfully using a service charge model with its private dining business for 20 years. Because the El Gaucho events business is larger than most restaurants, the company and employees already have extensive experience with this model. As in private dining events, additional gratuities will be accepted but are not expected. Other El Gaucho locations including Tacoma, Bellevue and Portland will not implement the service charge at this time.

The El Gaucho Team: 400+ Professionals with a Heart of Hospitality

Since the very beginning, a fundamental company principal been to be a place where people love to work. El Gaucho employees have been part of the process in determining the plan for implementing the service charge model. The company has held interactive sessions to get feedback and ideas from employees. Our teams will continue to be some of the best compensated in the industry.

El Gaucho Hospitality Benefits:

- Highly competitive compensation for all employees.
- Health Insurance coverage for employees and their families (25 hours +)
- 401K Matching Program
- Professional career path: Extensive training and development and travel opportunities

El Gaucho Careers:

El Gaucho was built on seven key pillars and the team shows this every day: Individual Responsibility, Professional, Stewardship, Action-Oriented, Free Enterprise, Building a Strong Community, and Heritage of Hospitality. <https://greatpeople.hiringsmart.com/apply/elgaucho>

20 Years of Legendary Service

The El Gaucho experience blends impeccable service and exceptional quality. Our entire team is dedicated to delighting our guests and we are looking at new ways to provide value.

- Complimentary valet service with our legendary cookies!
- Shuttles between our restaurants and area hotels/destinations.
- Concierge services to create the perfect evening
- Complimentary chilled and sparkling Vivreau water service
- The most generous loyalty program in the industry - [the Reveler's Club](#).

About El Gaucho Hospitality: For 20 years, El Gaucho® has been the Northwest's steakhouse legacy focused on elegant, old-school, tableside service for people celebrating their lives. The menu highlights 28-Day Dry-Aged Certified Angus Beef® brand Prime steaks and cutting-edge fresh seafood selections, all prepared in the wide open exhibition kitchen over flaming charcoal grills. Visit the legendary steakhouse in Seattle, Bellevue, Tacoma, or Portland. Enjoy fresh seafood and panoramic views of Seattle's waterfront at the steakhouse's sister restaurant, AQUA by El Gaucho.

For overnight accommodations, visit the Inn at El Gaucho, located directly above El Gaucho Seattle in bustling Belltown.

For more information, please visit www.elgaucho.com

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